CentriHealth Inc. is committed to protecting the privacy and security of its users. CentriHealth’s goal is to provide you with a personalized Internet experience that delivers the information, resources and services that are most relevant and helpful to you. In order to achieve this goal, CentriHealth sometimes collects information during your visits to understand what differentiates you from other users of CentriHealth.com. CentriHealth operates under the following set of strict privacy principles:

- The only information CentriHealth obtains about individual users to its Web site is that supplied voluntarily by users.
- In cases when CentriHealth may need personal information to provide users with customized content or to inform them about new features or services, users are explicitly asked for that information.
- Personally identifiable information provided by users (i.e., name, e-mail or home address, etc.) will not be disclosed to anyone unless users indicate that CentriHealth may do so, or unless required by law, in conjunction with a government inquiry, or in litigation or dispute resolution.
- Only statistical information about CentriHealth.com users as a group (e.g., usage habits and demographics) may be shared with any affiliate, subsidiary, sponsor, advertiser or partner of CentriHealth, unless an appropriate confidentiality agreement is in place. CentriHealth employs strict security measures to safeguard online transactions. All personal information is stored in a secured database.

The following discloses CentriHealth’s information gathering and dissemination practices for CentriHealth.com. Additional terms and conditions, if any, regarding the collection and use of your information may also be provided to you before you sign up for a particular service. Here you will learn what personally identifiable information of yours is collected, how and when CentriHealth might use your information, how CentriHealth protects your information, who has access to your information, and how you can correct any inaccuracies in the information.

**What information is collected?**

CentriHealth collects certain information from its users in three ways: (a) from CentriHealth Web server logs, (b) with cookies and (c) directly from the user.

(a) IP Addresses (Server Log Information)

An IP address is a number automatically assigned to your computer whenever you access the Internet. All computer identification on the Internet is conducted with IP addresses, which allow computers and servers to recognize and communicate with each other. CentriHealth collects IP addresses in order to conduct system administration, report aggregate information to affiliates, subsidiaries, sponsors, advertisers or partners, and to conduct site analysis. CentriHealth will also use IP addresses to identify any users who refuse to comply with CentriHealth’s Terms of
Use Agreement, and to identify users who threaten CentriHealth's service, site, user, clients or others.

(b) Cookies
CentriHealth places a text file called a "cookie" in the browser files of your computer. Cookies are pieces of information that a Web site transfers to an individual's hard disk for record keeping purposes. CentriHealth.com uses cookies during your online session to deliver content specific to your interests. Cookies allow CentriHealth to avoid showing you the same ad or other message repeatedly. CentriHealth's Web site cookies do not contain personal information. They do enable CentriHealth to relate your use of the site to information that you have specifically and knowingly provided to CentriHealth.com.

(c) Registration (User-Supplied Information)
CentriHealth.com site registration systems may require users to give CentriHealth contact information such as their name and e-mail address, and demographic information such as a ZIP code, income level, organization and/or role. The user's contact information is used to contact the user when necessary. Users may choose (opt-in) to receive future mailings; see the choice/opt-in section below. CentriHealth uses this data to tailor the user's experience at CentriHealth.com, showing the user content that reflects their stated preferences. This information may be shared with affiliates, subsidiaries, sponsors, advertisers or partners on an aggregate basis, but personally identifiable information will not be disclosed without the user's prior consent.

Services (User-Supplied Information)
If you sign up for a particular service CentriHealth may collect personally identifiable information such as contact information (e.g., name, address, telephone number and e-mail address), demographic information (e.g., zip code, organization and/or role), billing information (e.g., credit or debit card numbers), or sensitive information (e.g., social security number, healthcare information).

We use the information to verify that only authorized users are accessing the respective application; to build your electronic client record or electronic personal health record so that CentriHealth may provide you the specific personalized service you have applied for and agreed with; and, to contact you when necessary, to communicate helpful tips and advice during your participation to this service.

External Links
In order to provide users with greater value, CentriHealth may provide links to various third party Web sites. However, even if a third-party affiliation exists between CentriHealth and that
destination site, CentriHealth exercises no authority over linked sites, each of which maintains independent privacy and data collection policies and procedures. CentriHealth assumes no responsibility or liability for these independent methods or actions and is not responsible for the independent policies or procedures of destination sites. Similarly, CentriHealth cannot take responsibility for the privacy initiatives or the content of such Web sites. These destination links are provided only for your convenience, and as such, you access them at your own risk. However, CentriHealth wishes to promote the integrity of the CentriHealth Web site and its destination links, so any comments pertaining to CentriHealth.com or any sites accessed through CentriHealth links are greatly appreciated. See the "Contacting this Web site" section below.

Surveys and Questionnaires
CentriHealth.com online surveys and questionnaires may ask users for contact and demographic information. The user's contact information is used to contact the user when necessary. Users may opt-out of receiving future mailings; see the "Choice/Opt-In" section below. Demographic and profile data is also collected at CentriHealth.com. This information may be shared with affiliates, subsidiaries, sponsors, advertisers or partners on an aggregate basis, but it does not indicate the identity of individual users.

Third Party Ad Services
CentriHealth may utilize certain third-party advertising services to display advertising for its advertisers. These third-party services may place a cookie on your computer for the purposes of ad tracking and presentation. CentriHealth does not share personally identifiable user information with its advertising services.

Security
CentriHealth.com has security measures in place to protect the loss, misuse and alteration of the information under CentriHealth’s control. CentriHealth employs security measures to safeguard online transactions. All personal information that is PHI is stored in a secured database.

Children’s Privacy Protection
The Web site covered by this privacy policy is not designed for or targeted at children. CentriHealth will not knowingly collect and maintain personally identifiable information from children 13 years of age or younger.
Choice/Opt-In; Review/Correct/Update; Contacting the Web Site
CentriHealth.com gives users the opportunity to opt-in to receive communications from CentriHealth at the point where CentriHealth requests information about the user. This site also gives users the options listed below for removing their information from CentriHealth's database in order to stop receiving communications or CentriHealth's service; for reviewing, changing and modifying information previously provided (subject to reasonable frequency limitations, which CentriHealth has established as three or fewer requests per year); or should you have any questions about this privacy statement, the practices of this Web site, or your interaction with this Web site:

You can send e-mail to: webmaster@centrihealth.com

You can send mail to the following postal address:
CentriHealth.com
CentriHealth, Inc.
102 Woodmont Boulevard
Suite 200
Nashville, TN 37205

As mentioned in the Terms of Use Agreement, ‘Modification of These Terms of Use’ section, CentriHealth reserves the right to change the terms, conditions and notices under which the CentriHealth.com Web sites are offered, including but not limited to any changes associated with the use of the CentriHealth.com Web site now or in the future. You are responsible for regularly reviewing these terms and conditions. However, please note that we will give Web users the opportunity to opt-out or prohibit new/unrelated uses of their personal information.

Effective Date: May 1, 2011